

GalleyFM Today

THE REAL STORY FOR CABIN CREW

ISSUE 5

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ISPY 2013

Developing an airline sales culture

Wednesday's highlights

Day 3 at ISPY2013 and you'd think that the energy levels would be flagging by now due to a few of days of serious training, studying and assessments - NOT! GalleyFM can report that there have been fun nights and the noise levels continue to rise. There's also an infectious rash of high fives, laughter, impromptu singing and dancing amongst our ISPYERS!

Yesterday saw crew being thoroughly challenged as teams were scattered across Brighton to plunder shops for innovative products and customer experiences. Meanwhile, the ISPY2013 trainers presented to airline managers on just how far they'd come on their own journeys, reporting that their 'competence and confidence' have now reached Felix Baumgartner levels!



Dragon's Den, sponsored by Motormouse, proved to be a highlight as fledgling entrepreneurs fought it out to convince expert Dragons to choose their team's innovative products. Winners will be announced on Friday so, come on Dragons... share your KASH with us!



#ISPY2013

Follow all of this year's ISPY events on Twitter, simply search for the hash tag #ISPY2013 and don't forget to follow @GalleyFM_com



Bucket List

Today's bucket list shows Mads's adventurous ambitions and her dream to be nearly 'out of this world'...



1. Road trip around Europe and UK in a camper van. Why? Because I could take my dogs (and husband of course!)
2. Visit the Seven Wonders of Mads's World – Petra, Jordan; Great Wall of China; Temple of Abu Simbel; Ayres Rock; Mount Vesuvius; Lake Victoria; Galapagos; - because I've always admired these beautiful places.
3. White Water rafting (somewhere like the Zambezi) – because of the thrill and scenery.
4. See the curve of the earth from a plane and be weightless – I just love sci fi in general and this would be the closest I might get to being in space.
5. Sail around the Caribbean – because one of my favourite holidays was sailing round the Greek islands.



See who got the last laugh in our Laughing Cow competition

Congratulations to Pirjo and Mirja from Finnair for pouting their way to victory along with the Laughing Cow and snapping up a bottle of Veuve Clicquot Rose in the process!



Pirjo Immonen & Mirja Uosukainen - Finnair



Udder bliss!

Although it was touch and go for our happy lady... the heimlich manoeuvre seemed to work a treat.

Pic of The Day Competition

We're loving your photos. Send us more!

**Text your pics to
07799 098 761 NOW!**

Text your name, company/airline & pic to: **07799 098 761**
or email them to: **chloe@GalleyFM.com**

"Magic Carpet Airways makes their debut!"



"This dressing room is a little cramped"



"...demonstrating the latest inflatable safety device"



"How to clear a dancefloor..."



"How many points to get it in from here?"



"Ginger, Spice forgot her skipping rope"



Sponsor's Quote of the day:

“Do not go where the path may lead, go instead where there is no path and leave a trail”

Bob Franks, Britvic



Don't forget!

Please hand in your entries for Tuesday's Baby Photo Competition. You have until 5pm today to match the pics and give your submission to one of the ISPY team.

We will send the lucky winner a great prize.



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philosophy

discover purity

find hope

experience grace



philosophy:
science gives us better skin,
inspiration gives us better days

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