

GalleyFM Today



ISPY 2013

Developing an airline sales culture

THE REAL STORY FOR CABIN CREW

ISSUE 2

14th January 2013

Welcome

Welcome everyone! GalleyFM hopes you all managed to get a good nights sleep. GalleyFM is excited that you are safely on board and raring to go. This week will be a week to remember, that's for sure. Fun, fast and fabulous!

Monday Delegates Programme

Today is all about training as ISPY needs to get you fit! The ISPY sales and customer service training will get you in prime shape for your assessments and being even more successful when you return to flying.

GalleyFM know's from previous experience that you will be exhausted by the end of the day. However, we also know that the evening's at ISPY are full of fun and laughter and act as a real pick you up. The Ratcliffe & Brown wine tasting session will ease you into the evening, then Coty takes over with ISPY Goes GaGa! We can't wait to hear all about it from you tomorrow, so don't forget to text and send your photo's in.



Ray Martin Act of Kindness Award 2013

The Ray Martin Act of Kindness Award was Launched in 2011 and is in memory of the great man himself, Ray Martin, a true legend and friend to many of us in the industry.

ISPY has issued everyone with a card to nominate someone special for the Award. It must be for a person who performs an act of kindness during the week that's judged to be the winner by the ISPY team. The result will be announced at the Awards dinner on Friday.

The very first Ray Martin Award was a difficult call for the ISPY judges and GalleyFM and we hope you will make it just as challenging for them this time around too!. Good luck everyone and please remember to hand in your completed card to our team at the Reg Desk.



Bucket List

This week our who's who of the TRT team is going to reveal a little more about them and their life ambitions. What would be on your own bucket list? Let us know if there's something really special you'd like to share!



1. Have breakfast with Chris Evans - Love his breakfast radio show.
2. Have afternoon tea with the Dalai Lama - I would like to learn from his wisdom.
3. Have a glass of Champagne with George Clooney - no explanation required!
4. Have dinner with comedians, Michael MacIntyre, and Rhod Gilbert - I love to laugh.
5. Walk up Kilimanarjo with Steve - because I have promised!



Pic of The Day Competition



GalleyFM are eagerly awaiting your favourite images of the week so far. We love receiving your photos and will publish the first one on Wednesday. So jump to it and get snapping!

**Text your pics to
07799 098 761 NOW!**

Text your name, company/airline & pic to: **07799 098 761** or
email them to: **chloe@GalleyFM.com**



**Snap a
picture on
your phone &
capture the
moment.
Then text us
the picture.**

It's that easy!

Sponsor's Quote of the day:

“ The best way to
predict the future is
to create it”

Martyn Westbury, Mars



euphoria Calvin Klein